

## Tech Survey Results

### Basic demographics:

Out of the 999 respondents **21% were freshmen, 22% were sophomores, 22% were juniors and seniors comprised of 29%. On campus residents made up 46%** of those who completed the survey with the remaining **54% living off campus.**

### Applications and Services:

**Word** and **Outlook** topped the applications for amount of usage. The other applications and services had very high percentages for only occasional usage. Comments expressed a desire for **increased wireless access** around campus (which was a huge trend throughout the entire survey), **faster internet connections** and the usage of **Mozilla's Firefox browser.**

### Academic Programs:

Major concerns were the **SIS system**, especially with the how long class registration took as well as frustration with the degree progress section as the reports are confusing and often don't give credible information. Most feel that **D2L** should be integrated in more classes and that the grade book portion should be used more frequently. Concern was also voiced in the way **tuition is paid online.** The students feel that the service charge should be eliminated and that the University should accept an assortment of credit cards to make it easier.

### Training Interests:

High interest was expressed for training in Excel, Powerpoint, Dreamweaver, Photoshop, Pinnacle Studio, SPSS and the Cofrin Library System (Voyager).

### Feedback on Equipment and Services:

Many respondents would like to see **more computer labs** (possibly in MAC hall or in the library) as well and **more kiosk stations** throughout campus (again MAC hall was a favorite location). There was also a desire for **print stations** to be placed near the computer kiosks. Another concern was that there are **not enough group project rooms** (both in the GAC and the library) to accommodate the number of people who would like to use them.

### General Access Lab Hours:

Some wanted a lab that was **open 24/7** and other just wanted **extended weekend hours** (later on Friday/Saturday, earlier on Sunday). There were also request for the lab to stay open **a few hours later on weeknights** (until 1 or 2 a.m.).

### Library Technology:

There is a need felt that there are **not enough computer workstations** in the Library General Access Lab. There was actually a pretty large consensus that the library needs **more computers on every floor.** **Printing charges** were also a concern (students would rather have the fee come from tuition) as well as the need for **more photocopiers and scanning stations.**

**Wireless in Residence Halls:**

The majority of respondents either wanted Wireless in all Residence buildings or they would like to be allowed to set up their own wireless network.

**Community Center Lab:**

The general recommendations for the CC lab were **extended hours** and **more computers** since it is the closest lab to housing.

**Computer Kiosks:**

The kiosks in the Union and Wood Hall are the most frequented by the respondents. A number of people would like to see Computer Stations set up in the **Garden Café** as well as **MAC hall**. In general, an overwhelming 71% felt that overall, more kiosks are needed on campus.

**Wireless:**

Various requests were made for wireless in nearly **every academic building**. A large number of respondents wanted wireless access throughout the **entire campus** while an even larger percentage asked for wireless access in **all of housing**.

**New Applications:**

Many people were interested in **Laptop Rentals**, **Automated Textbooks** Sales options and being **able to pay for parking tickets online**. Other suggestions included **e-books** and **more available online classes**.

**Windows Profile:**

An interest was shown in being able to pick a **desktop wallpaper** from a number of pre-approved options, **getting rid of the “connect to” taskbar** and being able to **use the right click** option.

**Personal Computers:**

Most own either a **laptop or desktop** (some own both) with **Windows XP** being the most popular operating system. Also, most access the UWGB website more than 7 times a week.